

2. FLOOR SPACE PLANNING

2.1 Access to a UNE is available on a non-discriminatory first-come, first-served basis subject to the availability of space and facilities where required by law

2.2 In determining the availability of space for access to a UNE, SWBT will take into account its own future needs for space, including space to provide collocation. SWBT will not construct new buildings and/or additions or forgo its own planned use of central office space in order to accommodate CLECs. Access to UNE Method 4 will be utilized in such locations that do not have available space within the building, where allowed by law

2.3 The CLEC must place orders for UNE within the number of days specified by applicable tariffs or agreements after the UNE frame has been ordered and installed by SWBT, and SWBT has notified the CLEC that the UNE frame and space is ready for use

2.4 Once SWBT has provided Access to UNEs at a particular location, this offering may not be withdrawn for existing CLEC due to space limitations. However, reasonable restrictions on the warehousing of unused UNE frame terminations by a CLEC can be imposed by SWBT.

The selection of Methods 2 through Method 4 for each location will be based on the most prudent use of space as well as other unique requirements of the CLEC and SWBT. Once SWBT has provided access to UNE in a particular central office using Methods 3 or 4, the Method utilized for that particular office will be the only Method utilized for that location until such time at SWBT's determination that a different method is more viable due to space or similar requirements or limitations.

3. Engineering

3.A GENERAL

3.A.1 The CLEC will be responsible for servicing, repairing, installing and maintaining the cross connect on the UNE frame used to combine UNE.

3.A.2 SWBT does not assume any responsibility for the design, engineering, testing, or performance of the CLEC's services.

3.B EQUIPMENT

3.B.1 Access to UNE frames will be placed either in 50 square foot spaces (Method 3), or in a cabinet located outside the Central Office Building on SWBT property.

3.B.2 UNE space will be enclosed in a cage and/or room for security purposes. The enclosure will conform with the standards for health, safety and security to which SWBT presently adheres.

3.B.3 The UNE Frame (Methods 2 and 3) will be a Lucent Technologies Single Sided Low Profile Distributing Frame with a capacity of 1,800 two wire pairs or 900 two wire cross connects. The frame will be equipped with type 89 connector blocks.

3.B.4 The UNE Cabinet (Method 4) will be a type 80 cabinet with a capacity of 3,600 pairs or 1,800 two wire cross connects. It will be equipped with type 76 connector blocks.

3.C Outside Plant Considerations

3.C.1 CLEC will be responsible for bringing its dielectric fiber optic cable to the central office interconnection point, usually an entrance manhole. The entrance manhole will be designated by SWBT.

3.C.2 Dielectric optical fiber cables manufactured for outside plant applications have flammable polyethylene sheaths. All cables used in equipment areas must meet the fire resistance requirements outlined in Section 4.3.3.2 (material/components fire resistance criteria) of GR-63, Network Systems and Building Systems (NEBS) Requirements, or be protected in a manner to ensure they don't pose a potential fire hazard.

3.C.3 To meet fire resistance requirements for bringing polyethylene sheathed fiber cables into equipment areas, a metallic conduit will be installed from the cable vault to the collocation area.

3.C.4 To satisfy the fire resistance requirements, the CLEC-supplied dielectric fiber optic cable will be placed in innerducts within the metallic conduit. With the use of multi-port innerduct liner, the outside diameter of the fiber cable will not exceed .75 inches (OD).

3.C.5 CLEC employees, agents and contractors will be permitted to have access to the CLEC's cable outside the entrance manhole (where the cable is delivered to SWBT). Access at any other location within the central office, cable vault, or within the conduit will not be permitted or required.

3.C.6 In order for SWBT to identify the entrance manhole(s) for CLEC, the direction from where the cable(s) is/are originating *must* be specified by CLEC. SWBT will verify that a vacant access sleeve(s) or riser duct(s) exists at the entrance manhole(s). If none exists, construction of one will be required. If

a vacant access sleeve or riser duct does not exist and one has to be constructed solely for CLEC. CLEC will pay for the construction on an Outside Plant Custom Work Order basis.

3.C.7 CLEC will be provided with the total length requirements for the unbroken dielectric cable(s) that it must furnish to extend from outside the entrance manhole through the designated path and into the partitioned space. Measurement by SWBT will be made of the route into the entrance manhole from the delivery point, through that manhole, the vault, the nonflammable conduit and into the UNE space location. This information will be provided to CLEC and documented on the "Access to UNE Application Form" form.

3.C.8 CLEC will leave sufficient cable length outside the entrance manhole to allow SWBT to fully extend that cable from outside the entrance manhole, into and through that manhole, into and through the vault and into the UNE space.

3.C.9 On the "Outside Plant Field Survey" portion of the "Physical Collocation Application" form, SWBT will provide to the identified CLEC contact (name and telephone number will be provided on the form) the number of feet of cable required, the date the information was provided to the CLEC contact, and the name of the SWBT Engineer who provided it.

3.D Ordering Information

3.D.1 A CLEC interested in Access to UNEs should complete the Access to UNEs Application Form (one form per central office), and provide all pertinent information discussed in the following paragraphs, and submit it with a check for "Access to UNEs Preparation Charges" (one per request) to:

SWBT-ICSC
Attention: Project/Access to UNE Manager
One Bell Plaza, Room 2800
Dallas, Texas 75202

3.D.2 If the CLEC is the first Access to UNE applicant at a location, SWBT will prepare an ICB quote of the costs to prepare the UNE space and frame. The CLEC will submit a letter accepting the ICB charges along with a check for 50% of the ICB to prepare the UNE space and frame and the remaining 50% at completion. Subsequent CLECs will pay the prorated charges which will be refunded to the first applicant per agreement.

3.D.3 The CLEC-completed form will contain information SWBT requires to design the space/cage and ensure proper "in-place" equipment and cabling to interface SWBT's facilities with those of the prospective CLEC.

3.D.4 The form also contains information (e.g., SWBT completion date, occupancy date, cable length, charges, etc.) the CLEC requests to obtain Access to UNEs.

3.D.5 This publication for Access to UNEs as well as "SWBT's "Installation Guide" Technical Publication TP 76300, are intended to provide the CLEC with the general requirements affecting building facilities and their care.

4. SERVICE PROVISIONING

4.A UNE FRAME ORDER PROCESS

Following is an overview of how the CLEC will apply for Access to UNE:

1. This SWBT document is intended to be given to prospective CLECs to provide them the information outlining the responsibilities of each party in ordering and provisioning an Access to UNE arrangement. This document, which includes blank application forms, will be available from the Competitive Provider Account Team (CPAT) General Manager's Group. Upon request, SWBT will mail a copy to a potential CLEC. Any additional questions the potential CLEC may have should be referred to its Account Manager.

2. A CLEC interested in Access to UNEs should forward a completed application form (one per central office) to:

SWBT-ICSC
Attention: Project/Access to UNE Manager
One Bell Plaza, Room 2800
Dallas, TX 75202

3. The Dallas ICSC will note on the application the date and time received, then assign a case number to the application.

SWBT will design the Access to UNE area where the CLECs will be located. Once the design is completed, SWBT will complete the "Confirmation for Access to UNE" form and forward to the CLEC. "Confirmation for Access to UNE" will contain information such as where the UNE frame will be located and an estimated installation completion date.

4.B UNE ORDERING REQUIREMENTS

4.B.1 During UNE service ordering with the CLEC, SWBT will provide the CLEC with the required data to provision UNE orders.

4.B.2 At the initial installation, SWBT will provide the CLEC all physical point of termination address information to subsequently order UNE from the appropriate tariff or agreement. In response to UNE orders, SWBT will provide the CLEC with physical point of UNE frame termination address information on work orders.

4.B.3 CLEC shall provide an interface to receive work orders from SWBT to perform required UNE cross connection. This interface may be manual or mechanized.

4.B.4 SWBT will provide the CLEC with contact numbers as necessary to resolve assignment conflicts encountered when cross connecting UNEs. All contact with SWBT on such issues shall be referred to such contact number.

5. MAINTENANCE

5.A TROUBLE REPORTING

5.A.1 If the CLEC detects trouble on a UNE and does not require a security dispatch, it should call its normal reporting bureau Local Operations Center (LOC) to report trouble and provide all circuit ID information and a detailed explanation as to the nature of the trouble.

5.A.2 If the CLEC detects trouble on a UNE and requires a security dispatch, it should call its normal reporting bureau to report trouble on all UNE affected and a detailed explanation as to the nature of trouble. The CLEC must also request a security dispatch to the designated central office.

5.B CLEC Responsibilities

5.B.1 The CLEC will be responsible for the following:

- ° All cross-connections on the POT frame (Method 1)
- ° All cross-connections on the UNE frame (Methods 2, 3 & 4)
- ° All cross connections on the CLEC provide frame (Method 5)
- ° CLEC-provided cable (Method 5)

5.C SECURITY ESCORTS

INSTALLATION

5.C.1 If the CLEC requires a security escort to a non-secure location, the CLEC should call its normal reporting bureau (e.g., LOC) in advance. The reporting bureau will contact the Network Operations Center (NOC) responsible for the particular central office, and the Switching Control Center (SCC) will in turn contact the CLEC to arrange for a meet point and time. The CLEC MUST provide the unique assigned CLLI code when calling for a security. The CLEC will be advised that it will be contacted by the SCC to establish a meet point and time. The CLEC will provide the SCC with a telephone number which is accessible 24 hours a day to be used as a contact point should the need arise. The SWBT security escort will remain with the CLEC for the duration of the office visit.

MAINTENANCE

5.C.3 If the CLEC detects trouble on a UNE and requires a security escort dispatch, it should call its normal reporting bureau to report trouble on all UNE affected. The CLEC should provide a detailed explanation as to the nature of the trouble. It is imperative that the CLEC also request a security dispatch to the designated location. The SWBT security escort will remain with the CLEC for the duration of the visit.

6. REAL ESTATE AND ARCHITECTURE

6.A BUILDING ALTERATIONS FOR ACCESS TO UNEs

6.A.1 SWBT will not relinquish forecasted space or facilities including space for Access to UNEs, or undertake the construction of building additions or new facilities to satisfy an CLEC's request

6.A.2 If the UNE space is provided in non-equipment type areas, the partitioned space will be compartmentalized or separated from the surrounding area by fire-rated construction. This would most likely be drywall construction using fire-rated materials to achieve a full one-hour rated enclosure

6.A.3 If the UNE space is situated in vacant equipment areas, the partitioned space would not require fire-rated separation from the surrounding area. Consequently, any one of the cage construction materials could be utilized. Individual local circumstances may warrant a more secure separation than that provided by welded wire mesh. There may be specific situations where drywall construction will be required to meet local conditions

6.A.4 If the UNE space is situated in a cabinet located in an area adjacent to the C.O. building (Method 4), the cabinet will be a secure cabinet suitable for the normal outside plant environment.

6.A.5 Where controlled access through secured corridors are available, SWBT will provide access cards/keys to the CLEC for exterior entrance door and partitioned space entry when the UNE space is ready for occupancy.

6.B GENERAL PROVISIONS FOR ACCESS TO UNE ACCOMMODATIONS

6.B.1 SWBT will permit the CLEC's employees, agents and contractors to have access to the UNE Frame area at all reasonable times, provided that the CLEC's employees, agent and contractors comply with the policies and practices of SWBT pertaining to fire, safety and security.

6.B.2 SWBT may at any time access UNE space provided pursuant to Methods 2, 3 and 4.

6.B.3 CLECs will not be allowed to bring any hazardous materials into a SWBT building. If any material is thought to contain a hazardous or toxic substance, the appropriate SWBT person will be notified at once and appropriate action will be taken.

6.B.4 The use of wireless telecommunication devices is not permitted in SWBT equipment area (Methods 1 and 2 and 3 where applicable).

6.C SECURITY AND BUILDING ACCESS

6.C.1 In most cases, the UNE space will be located in a secure area within the central office or central office building or in a secure cabinet adjacent to the C.O. This area will be accessible by the CLEC without gaining access to other parts of the building. In many cases in the central office building, Electronic Access Control (i.e. keycards) will be installed at the CLECs exterior entrance to the building and the common entry to the UNE frame space on both sides of the entrance door(s) to restrict and document access to the area. In a single floor central office, access may be through a separate entrance created in the exterior wall of the central office building which will enter directly into the access to UNE area. A SWBT representative will have a key/key card to each UNE space.

In the event that an action by or attributable to a CLEC or its personnel jeopardizes the integrity of the building security (e.g., lost key), that CLEC will be responsible for all costs necessary to restore the building security in that location.

6.C.2 CLECs must display their SWBT provided collocation photo ID at all times while in a SWBT facility.

6.C.3 The CLEC will be responsible for conducting its own security background checks for all of its employees or agents who could possibly have unrestricted access to SWBT areas in the building (including common areas) and report the results to their SWBT Account Manager. Anyone found to have a criminal record will be referred to SWBT Security to determine the level of access that will be permitted. This security check is not required for individuals who will have access only via a full time security escort.

6.C.4 Where it is not possible to provide the CLEC with a secure access method to the access to UNE area, a SWBT escort will be required. SWBT will check the Vendor ID before granting access to the central office. The security escort will stay with the CLEC at the CLEC's expense while all job functions are performed.

6.C.5 CLECs are allowed to access common areas to the extent that these areas or rooms are directly accessible from the access to UNE area. SWBT is not required to provide a secured path to these areas if they are located elsewhere in the building. The CLEC is expected to leave all common areas in a "broom clean" condition. Any clean up work required by SWBT due to the actions or omissions of CLEC or those attributable to CLEC will be billed back to the CLEC for time and materials.

Appendices

A. Forms and Instructions

B. Sources of Information

Appendix A

Forms and Instructions

Instructions for completing Access to UNE Application Form

The following instructions provide a line-by-line instructions and, where needed, explanations to assist the access to UNE applicant in completing the application form. A complete and accurate application is essential to avoid delays in processing the request for access to UNE. Add contact name/number if any questions.

<u>SECTION</u>	<u>INFORMATION</u>
1-1	Name of the carrier requesting access to SWBT UNE.
1-2	Address of the carrier
1-3	The person to whom questions can be referred concerning the application form, his/her telephone number and the FAX number SWBT completed information can be sent to.
1-4	The name of the individual that has read and understood the "CLEC's Technical Publication for Access to UNE" binder of guidelines document. This could be same individual listed in 1-3.
1-5	The name, address, and CLLI of the specific SWBT central office for which the access to UNE inquiry is being submitted. The associated 8 digit CLLI is as it appears in FCC Tariff No. 4
1-6	Specify the desired term of the access to UNE agreement either by checking the month to month box or by entering the number of years you would like the agreement to be in effect. List if there are any preexisting agreements.
2	SWBT will complete this section.
3	The CLEC should list any requirements not covered in this application.
4	The insurance information specified in section 1.2 must accompany the application form
5-1	<p>The CLEC specifies the quantity of each type of UNE that the CLEC will require within the next one year.</p> <p>It is essential that the CLEC take great care in specifying the quantity of UNE required. The overall reliability of the CLEC's access to UNEs as well as SWBT's ability to provide UNEs could be affected by improperly sized forecast.</p>
5-2	<p>The CLEC specifies the quantity of each type of UNE that the CLEC will require within the next three years</p> <p>It is essential that the CLEC take great care in specifying the quantity of UNE required. The overall reliability of the CLEC's access to UNEs as well as SWBT's ability to provide UNEs to CLEC could be affected by improperly sized forecast</p>

- 6-1 The CLEC will indicate a date it would Access to UNE in the identified office.

Note: Details on entry points, entry cable requirements, entrance manholes, and CLEC contact information concerning entrance facilities is found in Section 3

Confirmation

The CLEC is responsible for providing to SWBT an individual's name (or organization title), their contact number and FAX number that is readily accessible 24 hours a day. The individual or organization identified will be used primarily for technical consultation between the two companies (e.g., testing, service restoration, etc.).

- Dates: The equipment-installed date and SWBT completion date may be the same date if building alteration work for access to UNE has already occurred. If building work has not previously occurred in the central office (e.g., first CLEC request in the office), the ordering and shipment of material from outside equipment vendors to the location, installation interval and SWBT test and acceptance interval will be the determining factor for establishing this date.

SWBT will identify and confirm the actual equipment installed date with the identified CLEC contract. SWBT will provide the CLEC, as part of the "Confirmation For Access to UNE" portion of the Access to UNE Application Form and a copy of the central office floor plan layout showing the UNE arrangement in the designated central office

Work Completion Form

When SWBT has completed all installation work associated with the access to UNE request, the date the work was completed will be documented and furnished as part of the "Access to UNE Work Completion" form.

The occupancy date identified by SWBT starts the clock for the CLEC to place UNE orders

If there are any exceptions to construction work that SWBT believes the CLEC needs to be informed of, such exceptions will be documented on the completion form. Should the CLEC require more information about the listed exception(s), SWBT technical staff will be contacted to interface with the CLEC.

Appendix B

Sources of Information

Sources

Listed below are the sources for obtaining this and other documents and forms mentioned in this publication. A few other related documents have also been listed that may be of benefit.

SOUTHWESTERN BELL TELEPHONE COMPANY
Competitive Provider Account Team
Room 520, One Bell Plaza
Dallas, Texas 75202
214-464-1665

- CLECs TECHNICAL PUBLICATION FOR ACCESS TO UNE (This document)

SOUTHWESTERN BELL TELEPHONE COMPANY
Manager-Information Release and Services
1010 Pine, Room 9-W-70
St. Louis, Missouri 63101
314-235-8300

- TP 76300 - Installation Guide Technical Publication
- TP 76400 - SWB Engineering Guide
- TP 76900 - SWB Operational Testing Guide

SWBT-LCSC
Attention: Project/Access to UNE Manager
One Bell Plaza, Room 2800
Dallas, Texas 75202

- Application Form for Access to UNE

Access to UNE Application Form
(To be completed by CLEC)**Section 1 - General Information**

1. CLEC: _____ ACNA _____
2. ADDRESS: _____
CITY / STATE: _____
3. CONTACT NAME: _____
PHONE: _____ FAX: _____ EMAIL: _____
4. I HAVE READ AND UNDERSTAND SWBT'S ACCESS TO UNE TECHNICAL STANDARDS AS PUBLISHED IN THE
SOUTHWESTERN BELL CLEC'S TECHNICAL PUBLICATION FOR ACCESS TO UNE
NAME: _____
SIGNATURE: _____ DATE: _____
5. ACCESS TO UNE CENTRAL OFFICE

- CLLI: _____ ADDRESS: _____
CITY / STATE: _____
6. TERM DESIRED FOR THIS AGREEMENT: MONTH TO MONTH _____ -or- YEARS _____

Section 2 - For SWBT Use :

DATE / TIME RECEIVED _____ / _____

CASE # _____

ICSC:

1. NAME: _____ ADDRESS: _____
CITY / STATE: _____
PHONE: _____ FAX: _____ EMAIL: _____
CASE #: _____ CLLI: _____
BAN #: _____ ORDER #: _____

Assigned SWBT Interconnection Coordinator:

2. NAME: _____ ADDRESS: _____
CITY / STATE: _____
PHONE: _____ FAX: _____ EMAIL: _____
3. Date FAX sent to SWBT interconnection coordinator _____

Access to UNE Application Form
(To be completed by CLEC)

ACNA: _____

CLLI: _____

Section 3 - Requirements

SPECIAL REQUESTS: Attach separate sheet if necessary.

Section 4 - Insurance Information

1. ATTACH INSURANCE CERTIFICATES AND COPIES OF POLICIES REFLECTING COVERAGE DELINEATED IN SECTION 1 OF THE TECHNICAL PUBLICATION.

Section 5 - Specifications

1. SPECIFY 1 YEAR FORECAST BY TYPE OF UNE:

2. SPECIFY 3 YEAR FORECAST BY TYPE OF UNE.

Access to UNE Application Form
(To be completed by CLEC)

Section 6 - Detailed Technical Information:

1. Requested UNE frame available date: _____
-
-

Access to UNE Application Form
(To be completed by CLEC)

ACNA: _____ CLLI: _____

Section 7 - OSP Cable Information (Method 5 only)

1. DIRECTIONS FROM WHICH CABLE(S) (LIMIT TWO (2)) ORIGINATES? (BE SPECIFIC):
-
- _____
-
- _____

2. NUMBER OF CABLES TO BE PLACED: _____ SIZE (DIAMETER) : _____

3. TYPE OF CABLE (MANUFACTURER'S NAME): _____

NOTE: SWBT OSP Engineering will provide the CLEC contact with the total length of unbroken dielectric cable to extend from outside the entrance manhole through the UNE area. The CLEC will leave sufficient cable length outside the entrance manhole to allow SWBT to fully extend the cable through the vault and into the UNE space.

4. CLEC CONTACT FOR REFERRING CABLE LENGTH INFORMATION:

NAME: _____ PHONE: _____

- 6.
- FOR SWBT REFERENCE USE ONLY:**

NUMBER OF CABLE(S) TO BE PLACED IN ENTRANCE MANHOLE(S): _____

CUSTOM WORK ORDER REQUIRED? ☐ YES ☐ NO CWO #: _____

FT OF CABLE REQ'D: _____ FT MAN HOLE #: _____

FT OF CABLE REQ'D: _____ FT MAN HOLE #: _____

DATE INFO. PROVIDED CONTACT: _____

NAME: _____ DATE: _____

ACCESS TO UNE JOB COMPLETION NOTICE
(To be completed by SWBT)

CLEC _____ ADDRESS _____
CENTRAL OFFICE _____ CITY _____ STATE _____
SWBT INTERCONN. COORD. _____ TEL# _____
FAX# _____
CASE # _____ CLLI _____

SOUTHWESTERN BELL TELEPHONE COMPANY

NAME (PROJECT MANAGER): _____
(Type or Print)

SIGNATURE: _____ Date: _____

ACCESS TO UNE JOB COMPLETION NOTICE
(To be completed by SWBT)

ACNA: _____ **CLLI:** _____

CLEC: _____

ADDRESS: _____

CITY / STATE: _____

CENTRAL OFFICE: _____ **CITY:** _____ **STATE** _____

SWBT INTERCONN COORD _____

PHONE #: _____ **FAX #:** _____ **E MAIL:** _____

CASE #: _____ **CLLI:** _____

UNE ACCESS DATE: (Date CLEC may Place UNE orders) _____

SWBT COMPLETION DATE: _____ **MAINTENANCE REVIEW DATE:** _____

ALL WORK AND NECESSARY INSPECTIONS OF THE SPECIFIED ACCESS TO UNE SPACE
HAVE BEEN COMPLETED IN ACCORDANCE WITH THE ACCESS TO UNE AGREEMENT.

EXCEPTIONS TO CONSTRUCTION WORK:

SOUTHWESTERN BELL TELEPHONE COMPANY
PROJECT MANAGEMENT

NAME : _____

SIGNATURE: _____ **DATE:** _____

COMPLETION FORM FORWARDED TO: SWBT INTERCONN COORD., NSS, AND ICSC

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**BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554**

In the matter of)	
)	
Application of SBC Communications Inc.,)	
Southwestern Bell Telephone Company,)	CC Docket No.
and Southwestern Bell Communications)	
Services, Inc., for Provision of In-Region,)	
InterLATA Services in Oklahoma)	

AFFIDAVIT OF WILLIAM R. DYSART

I, WILLIAM R. DYSART, being duly sworn, deposes and states as follows:

1. My name is William R. Dysart. My business address is 530 McCullough, Room 3-RR-04, San Antonio, Texas 78215. I am Area Manager-Performance Measurements for Southwestern Bell Telephone Company ("SWBT"). In this position I am responsible for the development of a performance measurement system to ensure SWBT is meeting all contractual performance obligations with CLECs. I am also responsible for providing reports on performance and parity to state and federal regulatory entities, and to investigate complaints on parity of service.

EDUCATION AND PROFESSIONAL EXPERIENCE

2. I received a B.A. degree in 1978 from Central Methodist College in Fayette, Missouri. I have 19 years experience with SWBT. I have held numerous jobs in our Network Engineering, Network Operations and Customer Services organizations. I was selected by SWBT to receive extensive training in Statistical

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Process Improvement methods, and I am one of our company's internal Certified Quality Consultants.

PURPOSE OF AFFIDAVIT AND SUMMARY

3. The purpose of my affidavit is to provide SWBT's policies with regard to SWBT's performance measurements in conjunction with our 271 relief application in Oklahoma. SWBT recognizes the importance of performance measures to both CLECs and SWBT even though performance measures are not a required checklist item. I will address performance measurements related to the following areas: pre-ordering, ordering, provisioning, maintenance, billing, operator service and directory assistance and network performance.

BACKGROUND

4. Southwestern Bell has negotiated measurements related to intervals for ordering, provisioning maintenance and repair and has liquidated damage penalties. For comparable services, such as resale, Southwestern Bell provides parity measurements. Where there is no comparable service, such as provisioning of individual UNEs, Southwestern Bell provides standard installation intervals, that have been negotiated with AT&T and MCI. Consistent with its belief that determination of appropriate performance is best left to negotiations between the parties, rather than a "one size fits all" solution through regulation, Southwestern Bell will entertain any reasonable proposal for additional performance measurements that a CLEC is willing to pay for.

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5. The performance measurements to which SWBT has committed have been included in Appendix Performance Measurements to SWBT's Statement of Generally Available Terms and Conditions (STC) for Oklahoma. SWBT also has interconnection agreements in Texas that have been negotiated with MCI and AT&T and approved by the state commission that contain the measurements described below. Any future interconnection agreements will contain this set of measurements as a minimum, if the CLEC so desires.

REPORTING FREQUENCY AND DETAIL

6. Performance measurement reporting will be done monthly at a state level. SWBT will provide measurements for resale broken down by residence and business. For resale design services, SWBT will provide measurements broken down by Voice Grade Private Line (VGPL), DDS, DS1, DS3 and ISDN. For individual UNEs, SWBT will provide measurements by loop type [2-Wire Analog 8dB Loop, BRI (2-Wire Digital Loop), and PRI (DS1 Loop)], switch port (Analog, Analog DID, BRI and PRI) and unbundled dedicated transport. Resale and UNE will be measured separately.
7. For resold services, SWBT will provide performance measures for individual CLECs, for all CLECs in the aggregate and for SWBT retail customers. Provisioning performance measures for individual UNEs will include the individual CLECs and all CLECs in the aggregate and will be compared to standard installation intervals. Maintenance performance measurements for

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individual UNEs will be compared to analogous SWBT services.

PARITY

8. In its Case Nos. 960000218 and 97000175, the Oklahoma Corporate Commission ordered SWBT to provide service to AT&T in parity with the level of service SWBT provides to itself or to other CLECs. SWBT and AT&T have agreed on the definition of parity in other states. This agreement, already approved by the Texas state commission and incorporated in the Oklahoma STC, defines the CLEC to be in parity if the means, percentages or proportions being measured for the CLEC are no more than one standard deviation “worse” than the same measurement for SWBT, where the standard deviation is based on the ‘pooled’ data. If the performance on a single measurement for the CLEC is greater than one standard deviation and less than three standard deviations below the performance criteria for specified measurements for two consecutive months, a specified performance breach occurs and penalties will be assessed. Conversely, if for two consecutive months, the performance to the CLEC exceeds that provided to SWBT (within one to three standard deviations), SWBT will accrue a performance credit for the service category which may be used to offset future performance penalties incurred in the same service category.
9. If SWBT’s performance for a CLEC on any of the specified performance measurements in a single month is greater than three standard deviations below the performance criteria, a specified performance breach will result in penalties